

London & Middlesex Housing Corporation



379 Dundas Street, Suite 207
London, ON N6B 1V5

379 rue Dundas, bureau 207
London, ON N6B 1V5

519-434-2765

www.london-housing.ca



Office Hours

**Monday to Friday
(except holidays)**

**8:30 a.m. to 12:00 noon
1:00 p.m. to 4:30 p.m.**

519-434-2765



London & Middlesex Housing Corporation

The London & Middlesex Housing Corporation is a nonprofit corporation that provides subsidized housing for the City of London and the County of Middlesex.

We are the largest provider of rent-geared-to-income housing in the London-Middlesex area. We have apartments for adults and seniors in London, Strathroy, Dorchester, Newbury, Parkhill, and Glencoe.

We also offer townhouses for families in London, Strathroy, and Newbury. We **do not** provide temporary or emergency housing (see "Other Housing Options").



Mission Statement

To provide social housing in the city of London and county of Middlesex, in a manner that encourages a healthy, safe, integrated community with a sense of belonging for all tenants.

Values

The three core values of the London & Middlesex Housing Corporation are:

- **People come first in all that we do**
- **The pursuit of excellence in our work**
- **Encourage an inclusive team**



Legislation

London & Middlesex Housing Corporation operates under several acts, including the Ontario Human Rights Code, the Social Housing Reform Act (2000), the Residential Tenancies Act (2006), the City of London's Housing Division Notices, the Personal Information Protection and Electronic Documents Act, S.C. 2000 (PIPEDA) and the Freedom of Information and Protection of Privacy Act (FIPPA), pursuant to the Social Housing Reform Act (2000), reg. 643/00 and the Government of Ontario's Policy Statement on Race Relations.

How to Apply



Other Housing Options

For short term/emergency housing you may wish to contact:

Men's Mission and Rehabilitation Centre
(519) 672-8500

Rotholme Women's and Family Shelter
(519) 673-4114

Salvation Army Hostel Services
(519) 661-0343

Unity Project for the Relief of Homelessness
(519) 433-8700

Women's Community House
(519) 642-3003

Women's Rural Resource Centre of
Strathroy and Area
(519) 246-1526

shelternet.ca

How do I apply for housing?
You should call or go to the **Housing Access Centre (HAC)**, located at:

**379 Dundas Street, Suite
116, London, ON N6B 1V5
Phone: (519) 661-0861
Fax: (519) 661-4466**



They will give you an application form for rent-geared-to-income housing. Fill out the form, and also give the Housing Access Centre the income documentation that they request.

Housing is **not** offered on a first-come-first-served basis.

Applicants are responsible for updating the information on their applications regarding income, change of address, telephone numbers or family circumstances.

This is very important, because a change in information could change your place on the waiting list.

Who is eligible to apply for rent-geared-to-income housing?

To apply for rent-geared-to-income housing you must be:

- 16 years of age or over and
- A Canadian Citizen or
- A Landed Immigrant or
- A Refugee who is legally allowed to live in Canada



What will I need for my application?

You may need:

- Birth certificate
- Proof of **all** income
- Shelter cost receipts
- Social Insurance card
- Mortgage agreement
- Immigration status papers
- Custody papers
- Bank books (up-to-date)
- Insurance policies
- Hydro and fuel bills
- Bank/Credit Union statements

Other papers may also be requested.

What choices do I have?

LMHC apartment buildings for adults and seniors have bachelor and one bedroom apartments. These apartments include a stove and a refrigerator. Coin-operated laundry facilities are available in these buildings. We also have one bedroom wheelchair accessible apartments in some buildings.

Townhouses and semi-detached homes for families have two, three, four and five bedrooms. These homes **do not** include a stove, refrigerator or laundry equipment.

London & Middlesex Housing Corporation also administrates the **Rent Supplement Program.**



Appeal Process

If your application for rent-geared-to-income housing is denied, you may appeal this decision. You will be notified in writing by HAC of the denial, and you can ask for an Appeal Form.